

Book by 31 December, keep today's prices

From 12 October 2026 a new Europe IVF price list applies. If you pay your treatment deposit by the end of this year, you will be charged according to the old price list – for the whole time your deposit is valid.

1

Pay your deposit
by 31 December 2026

2

**Your prices are
secured**

3

**Complete your
treatment**

while the deposit is valid – 7
months from payment

Old prices apply for 7 months from the date your deposit is paid.

What changes in the new price list

ITEM		OLD	NEW
IVF own oocytes	Basic	2 990	3 190
	Plus	3 590	3 790
	All inclusive	4 770	4 970
IVF donated embryos	2 embryos	3 500	3 700
	2 embryos – HLA-C tested	4 800	5 000
Cryoembryo transfer	KET	950	990
	KET package	1 300	1 350
Vitrification of oocytes/embryos	incl. 1st year (1–2 straws)	420	490
	each additional straw	70	90
Sperm cryopreservation	each additional sample	70	90

Prices in EUR. All other prices remain unchanged. The new price list also brings new packages – your coordinator will be happy to tell you more.

Deposits are non-refundable and constitute a confirmed reservation of the planned treatment, valid for 7 months from the date of the deposit invoice. The full price list and payment conditions are available from your coordinator.

IVF own oocytes		Price in €		
		Basic	Plus*	All inclusive*
		3 190	3 790	4 970
Consultation with IVF specialist		✓	✓	✓
Ultrasound scan		✓	✓	✓
Treatment plan and preparation of a stimulation protocol		✓	✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓	✓
ICSI		✓	✓	✓
Egg retrieval including general anesthesia and post-operative monitoring		✓	✓	✓
Prolonged cultivation		✓	✓	✓
Embryo transfer of one or two fresh embryos		✓	✓	✓
STD screening for both partners		✓	✓	✓
Embryogluce	(250)		✓	✓
EmbryoScope-AI	(450)		✓	✓
MFSS (Microfluidic sperm sorting chips)	(400)			✓
Consultation with embryologist	(125)			✓
AH (Assisted Hatching)	(250)			✓
Spindle observation	(250)			✓
Vitrification of embryos, including the first year of storage (2 straws)	(490)			✓
You save			100	435
Deposit for IVF cycle				1 500
The deposit is deducted from the total amount of the treatment				
IVF cycle own oocytes				1 500
Interrupted before oocyte retrieval				
Credit Note IVF cycle package - own oocytes				-390
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package PLUS - own oocytes				-490
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package ALL INC - own oocytes				-690
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package - own oocytes				-200
Termination without embryo transfer with cultivation by day 5.				
* Terms of package: Unused methods from this package are non-refundable.				
ImmunoGen package				990
Examination of karyotype from peripheral blood			(260)	
Complete set of immuno-infertility tests			(890)	
You save				160

IVF own oocytes – Genetics Package		Price in €		
		Basic	Plus*	All inclusive*
		5 290	5 890	6 650
Consultation with IVF specialist		✓	✓	✓
Ultrasound scan		✓	✓	✓
Treatment plan and preparation of a stimulation protocol		✓	✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓	✓
ICSI		✓	✓	✓
Egg retrieval including general anesthesia and post-operative monitoring		✓	✓	✓
Prolonged cultivation		✓	✓	✓
STD screening for both partners		✓	✓	✓
PGT-A package (5 embryos)	(2 000)	✓	✓	✓
1st Cryoembryo Transfer	(450)	✓	✓	✓
Embryogluce	(250)		✓	✓
EmbryoScope-AI	(450)		✓	✓
MFSS (Microfluidic sperm sorting chips)	(400)			✓
Consultation with embryologist	(125)			✓
AH (Assisted Hatching)	(250)			✓
Spindle observation	(250)			✓
Vitrification of embryos, including the first year of storage (2 straws)	(490)			✓
You save		350	450	1205
Deposit for IVF cycle				1 500
The deposit is deducted from the total amount of the treatment				
IVF cycle own oocytes				1 500
Interrupted before oocyte retrieval				
Credit Note IVF cycle package - own oocytes				-390
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package PLUS - own oocytes				-490
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package ALL INC - own oocytes				-690
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization				
Credit Note IVF cycle package - own oocytes				-200
Termination without embryo transfer with cultivation by day 5.				
* Terms of package: Unused methods from this package are non-refundable.				

Embryo banking own oocytes Freeze All		Price in €	
		2 cycles	3 cycles
		6 300	9 150
Consultation with IVF specialist		✓	✓
Ultrasound scan		✓	✓
Treatment plan and preparation of a stimulation protocol		✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓
ICSI		✓	✓
Egg retrieval including general anesthesia and post-operative monitoring		✓	✓
Prolonged cultivation		✓	✓
STD screening for both partners		✓	✓
1 cryoembryotransfer	(450)	✓	✓
Vitrification of embryos, including the first year of storage (2 straws each cycle)	(980)	✓	(1470) ✓
You save		760	1290
Deposit for Embryo banking own oocytes Freeze All			2 500
The deposit is deducted from the total amount of the treatment			
Embryo banking own oocytes Freeze All			2 850
Interrupted before oocyte retrieval			
Credit Note Embryo banking own oocytes Freeze All			-690
Termination after egg retrieval without retrieval of an oocyte suitable for fertilization			
Credit Note Embryo banking own oocytes Freeze All			-200
Termination without embryo transfer with cultivation by day 5.			
Embryo banking own oocytes Freeze All + PGT-A			
		2 cycles	3 cycles
		8 100	11 250
Embryo banking own oocytes Freeze All	(6 300)	✓	(9 150) ✓
PGT-A (5 embryos together in all cycles), biopsy in each cycle	(2 110)	✓	(2 710) ✓
You save		1 070	1 900
* Terms of package: Unused methods from this package are non-refundable.			

IVF donated oocytes (DO) - 1 Embryo Guarantee + 25% Discount on the 3rd Cycle*		Price in €	
		Basic	Plus
		4 990	5 590
Consultation with IVF specialist		✓	✓
Treatment plan		✓	✓
Ultrasound scan		✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓
ICSI		✓	✓
Donor stimulation medications		✓	✓
Selection and preparation of donor		✓	✓
Embryo transfer with echocatheter of one or two fresh embryos		✓	✓
Sperm vitrification and storage for 1 year (2 samples)		✓	✓
STD screening for the male partner		✓	✓
Progesterone test on the day of the transfer		✓	✓
1 Embryo Guarantee + 25% Discount on the 3rd Cycle*		✓	✓
EmbryoGlue	(250)		✓
Embryoscope	(450)		✓
You save			100

Deposit for Cycle DO

2 500

The deposit is deducted from the total amount of the treatment

* Terms of package:

• Unused methods from this package are non-refundable.

• Guaranteed blastocyst stage embryo (5th day of development during cultivation) provided that the sperm quality is not classified as OAT or worse and no MESA/TESE procedure has been performed. In order to ensure the treatment's maximum success, a doctor or embryologist must approve entry into the guarantee programme / treatment cycle.

• 25% discount on the 3rd cycle. Clients who do not conceive with us (confirmed heartbeat) after two cycles with donated eggs (after the transfer of all embryos created in each cycle) will receive a 25% discount on the 3rd cycle (valid for 12 months after the last embryo transfer).

IVF donated oocytes (DO) - 2 Embryos Guarantee + 3rd cycle for free*		Price in €		
		Basic	Plus	All inclusive*
		5 990	6 590	7 870
Consultation with IVF specialist		✓	✓	✓
Ultrasound scan		✓	✓	✓
Treatment plan		✓	✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓	✓
ICSI		✓	✓	✓
Selection and preparation of donor		✓	✓	✓
Donor stimulation medications		✓	✓	✓
Prolonged cultivation		✓	✓	✓
Embryo transfer of one or two fresh embryos		✓	✓	✓
STD screening for the male partner		✓	✓	✓
Sperm vitrification and storage for 1 year (2 samples)		✓	✓	✓
Progesterone test on the day of the transfer		✓	✓	✓
2 Embryos Guarantee + 3rd cycle for free*		✓	✓	✓
EmbryoGlue	(250)		✓	✓
EmbryoScope	(450)		✓	✓
MFSS (Microfluidic sperm sorting chips)	(400)			✓
Consultation with embryologist	(125)			✓
Vitrification of embryos (2 straws), storage for 1 year	(490)			✓
AH (Assisted Hatching)	(250)			✓
1st Cryoembryo Transfer (In case there is no fresh transfer)	(450)			✓
Cryoembryo Transfer	(990)			✓
You save			100	1 525

Deposit for Cycle DO 2 embryos Guarantee+3rd cycle for free

2 500

The deposit is deducted from the total amount of the treatment

* Terms of package:

- Unused methods from this package are non-refundable.
- Guaranteed blastocyst stage embryo (5th day of development during cultivation) provided that the sperm quality is not classified as OAT or worse and no MESA/TESE procedure has been performed. If a fresh cycle with donated eggs does not result in embryos suitable for freezing, we guarantee the preparation of a new embryo with the eggs of a new suitable donor and the partner's frozen sperm for a cryo-embryo transfer. In order to ensure the treatment's maximum success, a doctor or embryologist must approve entry into the guarantee programme / treatment cycle.
- Guarantee of 3rd free cycle. Clients who do not achieve a clinical pregnancy confirmed by fetal heartbeat after two cycles with donated eggs (after the transfer of all embryos created in each cycle) will receive a 3rd cycle free of charge (valid for 12 months after the last embryo transfer).

IVF donated oocytes (DO) - 2 Embryos Guarantee + 3rd cycle for free* FREEZE ALL PACKAGE		Price in €	
		Basic	Plus
		6 710	7 310
Consultation with IVF specialist		✓	✓
Ultrasound scan		✓	✓
Treatment plan		✓	✓
Spermiogram and laboratory preparation of sperm		✓	✓
ICSI		✓	✓
Selection and preparation of donor		✓	✓
Donor stimulation medications		✓	✓
Cryoembryo Transfer with echocatheter of one or two embryos		✓	✓
STD screening for the male partner		✓	✓
Sperm vitrification and storage for 1 year (2 samples)		✓	✓
Progesterone test on the day of the transfer		✓	✓
2 Embryo Guarantee + 3rd cycle for free*		✓	✓
Vitrification of embryos (2 straws), storage for 1 year	(490)	✓	✓
EmbryoGlue	(250)		✓
EmbryoScope	(450)		✓
You save		170	270
Deposit for Cycle DO			2 500
The deposit is deducted from the total amount of the treatment			

* Terms of package:

- Unused methods from this package are non-refundable.
- Guaranteed blastocyst stage embryo (5th day of development during cultivation) provided that the sperm quality is not classified as OAT or worse and no MESA/TESE procedure has been performed. If a fresh cycle with donated eggs does not result in embryos suitable for freezing, we guarantee the preparation of a new embryo with the eggs of a new suitable donor and the partner's frozen sperm for a cryo-embryo transfer. In order to ensure the treatment's maximum success, a doctor or embryologist must approve entry into the guarantee programme / treatment cycle.
- Guarantee of 3rd free cycle. Clients who do not achieve a clinical pregnancy confirmed by fetal heartbeat after two cycles with donated eggs (after the transfer of all embryos created in each cycle) will receive a 3rd cycle free of charge (valid for 12 months after the last embryo transfer).

IVF donated embryos		Price in €	
		1 embryo	2 embryos*
Donated embryo		1950	3700
Consultation with an IVF specialist		✓	✓
1 blastocyst guarantee / 2 blastocysts guarantee		✓	✓
Cultivation in EmbryoScope		✓	✓
Laboratory preparation		✓	✓
Embryotransfer		✓	✓

Deposit for KET Donated embryos 1 500

The deposit is deducted from the total amount

IVF donated embryos - HLA-C tested		Price in €	
		1 embryo	2 embryos*
Donated embryo – HLA-C tested		2600	5000
Consultation with an IVF specialist		✓	✓
1 blastocyst guarantee / 2 blastocysts guarantee		✓	✓
Cultivation in EmbryoScope		✓	✓
Laboratory preparation		✓	✓
Embryotransfer		✓	✓
HLA-C test		✓	✓

Deposit for KET Donated embryos 1 500

The deposit is deducted from the total amount

IVF donated embryos - PGT-A tested		Price in €	
		1 embryo	2 embryos*
Donated PGT-A tested euploid embryo		2850	5500
Consultation with an IVF specialist		✓	✓
1 blastocyst guarantee / 2 blastocysts guarantee		✓	✓
Cultivation in EmbryoScope		✓	✓
Laboratory preparation		✓	✓
Embryotransfer		✓	✓

Deposit for KET Donated embryos 1 500

The deposit is deducted from the total amount

IVF donated embryos - PGT-A & HLA-C tested		Price in €	
		1 embryo	2 embryos*
Donated PGT-A & HLA-C tested euploid embryo		3440	6680
Consultation with an IVF specialist		✓	✓
1 blastocyst guarantee / 2 blastocysts guarantee		✓	✓
Cultivation in EmbryoScope		✓	✓
Laboratory preparation		✓	✓
Embryotransfer		✓	✓
HLA-C test		✓	✓
Deposit for KET Donated embryos			1 500
The deposit is deducted from the total amount			

*** Terms of package:**

- Clients who do not become pregnant with us (confirmed heart sounds) even after two cycles with a donated embryo have a 3rd cycle free of charge (valid always within 12 months from the last embryo transfer).
- Transfer of 2 embryos is subject to evaluation by a physician

Cryoembryotransfer (KET)		Price in €
KET		990
Consultation		
Ultrasound scan		
Thawing of the embryo(s) and introduction into the uterus		
Use of transfer medium		
Stationary		
1. KET		450
Thawing of the embryo(s) and introduction into the uterus, use of transfer medium – when no fresh transfer		
KET package		1 350
Consultation		
Ultrasound scan		
Thawing of the embryo(s) and introduction into the uterus		
Use of transfer medium		
Stationary		
EmbryoGlue	(250)	
Assisted Hatching	(250)	
You save		140

Europe IVF+ Premium care – Dr. Saveleva (Additional cost applies to all types of treatment)		Price in €
		590
Exclusive individualized treatment under the guidance of Dr. Saveleva.	✓	
Priority scheduling of appointments within the clinic's operational capacity	✓	
Personalised protocol planning with an enhanced multidisciplinary approach and ongoing medical coordination	✓	
Personal presence of the doctor at egg retrieval and embryo transfer, subject to availability	✓	
Clear communication channel for the patient – not only regarding treatment itself but also for support in organising their stay during treatment at the clinic (within working hours)	✓	

Social Freezing		€ 1 990
Consultation with IVF specialist		
Ultrasound scan		
Treatment plan and preparing of a stimulation protocol		
Egg retrieval including general anesthesia and post-operative monitoring		
STD		
2 years storage included		
Deposit for SF cycle		1 000
The deposit is deducted from the total amount of the treatment		
Social Freezing		1 000
Interrupted before oocyte retrieval		
Completion of IVF cycle		1 400
Consultation with IVF specialist to complete the cycle		
Ultrasound scan		
Thawing of the oocyte(s)		
Spermogram and laboratory preparation of sperm		
ICSI		
Prolonged cultivation		
Embryotransfer		
Egg banking		4 850
3 Social freezing cycles, with discount provided to 3rd cycle		
You save		1 120

IUI – Intrauterine insemination		Price in €	
		Basic	Donor guar.
		400	1 300
Preparation and selection of semen for insemination	✓		✓
Introduction of pre-processed ejaculate into the uterus using an echocatheter	✓		✓
Guarantee of the same donor 3 doses			✓

Repro-Metabolic Balance Care Program

€ 795

Specialized laboratory examination

Consultation with IVF specialist

Consultation with nutrition specialist

Medication plan

Laboratory methods and Other tests

Price in €

Initial examination package

350

Cytology test, UZ, STD, AMH, TSH, prolaktin

TRIO - Package of laboratory methods

990

• MFSS (Microfluidic sperm sorting chips)

(400)

• Embryoscope

(450)

• Visualization of the mitotic spindle

(250)

You save

110

Preoperative examination (including ECG)

225

Selection of the optimal examination time for the client with the cooperating doctor,
complete pre-operative examination

Preoperative examination - blood test

100

Preoperative examination - ECG and evaluation of laboratory results

125

General anaesthesia

150

including medication and post operative observation

Thawing and laboratory preparation of eggs for ICSI

320

Prolonged embryo cultivation

330

By day 5 of development

EmbryoScope

450

Timelapse monitoring-continuous monitoring of embryo development, evaluation of
embryo development by artificial intelligence (iDAScore)

Microfluidic sperm sorting chips (MFSS)

400

Selection of healthy and motile sperm

Assisted Hatching

250

A small opening or thinning the outer shell (zona pellucida) of the embryo to facilitate its
nesting in the uterus

Zona free

400

a special type of assisted hatching, where the embryo is completely stripped of its shell

EmbryoGen

250

Medium facilitating embryo growth

EmbryoGlue	250
Medium facilitating the adhesion of the embryo to the uterine lining	
Visualization of the mitotic spindle	250
A method designed to select the optimal time for fertilization of the egg	
Sperm analysis/Fertility test	85
Cultivation of ejaculate	70
Oxisperm	80
A method to demonstrate the degree of oxidative stress affecting fertilization ability	
Halosperm G2	230
A diagnostic method that allows the measurement of DNA fragmentation	
Preparation of semen for IUI	135
Vitrification of oocytes or embryos, including the first year of storage (1-2 straws)	490
Vitrification of oocytes or embryos, including the first year of storage (each additional straw)	90
Cryopreservation of sperm for IVF including 1st year of storage (2 samples)	350
Cryopreservation of sperm for IVF including the 1st year of preservation (each additional sample)	90
Revitrification (refreezing)	350
Storage of biological material 1 year	250
Discounted storage package for 3 years	500
Discounted storage package for 5 years	750
Storage of biological material 1 year with positive STD or without STD test	300
Donated sperm 1 straw	320
3 straws donor guarantee	900
Complete serology	130
HIV, Hepatitis B, Hepatitis C, Syphilis	
Syphilis/Hepatitis/HIV Confirmation of positive result	130
Biopsy of the endometrium	350
ERA	1 100
Examination of the receptivity of the uterine lining - ideal timing of cryoembryo transfer	
EMMA	900
Diagnosis of microbial imbalance	
ALICE	550
Diagnosis of chronic endometritis	
EndomeTRIO: ERA+EMMA+ALICE	1 500
Complete endometrial examination of 1 sample	
GERT	700
Examination of the uterine lining and determination the receptive window of the endometrium	
SANAKIN	400
ACRS – Autologous Conditioned Serum Rich in Cytokines	

Gynecology		Price in €
Initial online or in-person consultation (60min)		170
Medical history		
Gynecological examination (only for personal consultation)		
Treatment options		
Consultation with an embryologist		125
30-45 minutes consultation on client's request		
Ultrasound scan examination		120
Outpatient tubal patency testing (HyCoSy)		155
LBC cytology		90
Cytological examination of a wider range		
Diagnostic hysteroscopy		750
Endometrial biopsy according to the doctor's indication		
Stationary		
Operative hysteroscopy		1 000
Endometrial biopsy according to the doctor's indication		
Stationary		
AMH - Anti-Müller-Hormon		90
Andrology		Price in €
Consultation with an andrologist (60 min)		150
Spermiogram/Fertility test (for self-payers)		85
Detailed sperm analysis (number of sperm in the ejaculate, shape and motility) including evaluation		
Andrology package		360
Consultation with an andrologist		
Sperm analysis		
Hormonal profile		
Ultrasound scan		
Sperm Banking Package		550
Consultation with andrologist		
Examination		
Tests		
Freezing for 1 year storage, (2 samples)		
MESA/TESE		1 800
Surgical method of sperm retrieval, including indications, without anaesthesia and preoperative examination		

Immunology		Price in €
Consultation with an immunologist (60 min)		150
Complete set of sterility tests		820
Complete set of infertility tests		820
Complete reproductive-immunological examination		890
KIR phenotyping per woman		100
HLA-C phenotyping		260
HLA-C phenotyping of donors		380
HLA-C phenotyping of male + female donor		590
KIR + HLAC phenotyping (couple)		590
Genetics		Price in €
Initial Genetic Consultation (60 min)		150
Genetic consultation next - evaluation		90
Explanation of test results, evaluation of genetic causes of reproductive disorders for 1 person		
Determination of thrombophilic mutations		100
Examination of karyotype from peripheral blood		260
Chromosomal testing to detect abnormalities in the number or shape of chromosomes		
Basic genetics test		500
genetic testing to rule out risk for the most common monogenic diseases in the offspring (consultation, karyotype, CF, SMA, deafness associated with mutations in the GJB2 gene)		
ReproScreen®		800
An expanded overview of genetic testing		
PGT-A package		2 000
The package is suitable for IVF - ICSI and covers up to 5 embryos and includes: Vitricification, Biopsy, storage for 12 months		
PGT-A		
Examination of aneuploidies by NGS		390
Price for 1 embryo		
PGT-SR		
Targeted embryo screening to rule out inherited disease in the family, where one or both partners are carriers of the disease (chromosomal defects)		490
Price for 1 embryo		
PGT OF MONOGENIC DISEASES (PGT-M)		
Examination for monogenic hereditary diseases by karyomapping (including PGT-A), preparation for karyomapping, price for up to 5 embryos		4 500
PGT-M		490
Price for 1 embryo		
PGT MONOGENIC DISEASE Surcharge (PGT-M)		
The price includes the case when the reference sample of one of the partners is unknown and additional genetic testing is necessary.		800
Additional fee for trophectoderm biopsy (no limitation on the number of embryos)		600
Advance payment for genetic testing		Calculated individually

Other services	Price in €
Psychological support (60 min)	150
Consultation with nutritional counselor (60 min)	150
Postal fees abroad	Calculated individually
Evaluation of results by IVF doctor	100
Preparation and finalization of treatment plan by IVF doctor	100
Administration fee for coordinator support	100
Interpretation, preparation of documents, coordination of treatment IVF doctor-embryology, 60 minutes	
Acupuncture prior to embryo transfer, performed by MD	100
Administration fee for embryo or sperm transport to another centre	390
Administration fee for embryo or sperm transport to EUROPE IVF	100
Transport of biological material to the IVF centre in the Czech Republic	Calculated individually

Thank you programme

To thank our patients for the trust they place in us, we have created the THANK YOU Programme. Its purpose is to offer meaningful benefits as a gesture of appreciation for choosing our clinic.

If a patient's first full IVF cycle does not result in pregnancy, patients are eligible for a 5% discount on a subsequent full IVF cycle. This discount also applies if the patient chooses to proceed with IVF using donated eggs following an unsuccessful IVF cycle.

Payment and cancellation conditions

- Payments can be made in cash (in CZK/EUR), by credit card (Mastercard and Visa), or by bank transfer to the Europe IVF account in CZK: 8490972 / 0800 or in EUR: IBAN: CZ34 0800 0000 0000 0841 4072, BIC (SWIFT): GIBACZPXXXX.
- We recommend making the bank transfer at least 3 working days in advance. Payment cards usually have a set daily limit on the amount of the payment, please check that the set limit is sufficient.
- Additional laboratory methods or additional services are due no later than the date of the embryo transfer. Embryo transfer is only performed after payment of the total cost of treatment.
- For treatment with donated eggs, Europe IVF reserves the right to discontinue treatment due to complications on the part of the donor and for health reasons. In this case, the clinic will always offer a new donor (genetics - biometrics - phenotype compatibility).
- Each interruption of treatment by the patient is always assessed individually at the same time Europe IVF claims reimbursement of all costs related to the services already provided or laboratory tests and administrative tasks demonstrably performed, which are charged to our clinic by external suppliers.
- Balance payment for treatment with donor oocytes – The balance payment may only be refunded before the donor's oocyte retrieval in the event of serious medical reasons that prevent the patient from undergoing treatment. The patient must provide the clinic with relevant medical records or a report from her treating physician. These documents will subsequently be reviewed by the Medical Director of Europe IVF, who will determine whether the patient is eligible for a refund.
- Treatment with donor embryos – The treatment fee may only be refunded before the embryo transfer in the event of serious medical reasons that prevent the patient from undergoing treatment. The patient must provide the clinic with relevant medical records or a report from her treating physician. These documents will subsequently be reviewed by the Medical Director of Europe IVF, who will determine whether the patient is eligible for a refund.
- Unused laboratory methods included in treatment packages – The patient is not entitled to any refund or compensation for laboratory methods included in discounted treatment packages that are not used, such as the Plus and All-Inclusive cycles.
- Dispensed medication and other products – The clinic cannot accept the return of any stimulation medication, other medicinal products or food supplements once they have been dispensed to the patient.
- Deposit payments are non-refundable. This applies to all types of treatment.
- Deposits constitute a confirmed reservation for the planned treatment and are valid for 7 months from the date the deposit invoice is issued. This applies to all types of treatment.